



## YOUR 2026 BENEFITS

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# Open Enrollment Guide

Open Enrollment period: October 27 – November 7, 2025



**Crystal Geyser Water Company** offers you and your eligible family members a comprehensive and valuable benefits program. This guide has been developed to assist you in learning about your benefit options and how to enroll through this Open Enrollment period.

This year will be a **PASSIVE** enrollment, meaning if you take no action you will be enrolled in the same plans you are currently enrolled in. **To make changes, you must take action by November 7<sup>th</sup>, 2025.**

**Reminder!** If you wish to enroll into the FSA or HSA for 2026, action is required. You **MUST** enroll during Open Enrollment.

We encourage you to take the time to educate yourself about your options and choose the best coverage for you and your family. As a reminder, this is your annual opportunity to make changes to your benefits. Outside of Open Enrollment, you cannot make changes to your plans unless you experience a Qualifying Life Event.

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# Benefits Eligibility



## Who is eligible to elect benefits?

If you are a benefits eligible employee (regular full-time or part-time employee scheduled to work a minimum of **30 hours** per week), you may elect to enroll in the benefits described in this guide.

### Eligible Dependents

Please remember that only eligible dependents can be enrolled. Eligible dependents include:

- Your spouse or civil union partner\*
- If under the age of 26, your natural child, adopted child, foster child, stepchild or grandchild (if court-ordered custody)
- Dependents over age 26 who are not able to support themselves due to a physical or mental disability

\* Medical, dental and vision coverage is available for employees with same-sex or opposite-sex domestic partnerships in states that do not recognize civil union partnerships. Coverage for dependent children of domestic partners is also available. However, the domestic partnership must be legally recognized by the state and the employee would need to present a certificate to certify such.

## Making Changes During the Plan Year: Qualifying Life Events

Unless you experience a Qualifying Life Event, you cannot make changes to your benefits until the next Open Enrollment period. Qualifying Life Events include:

- Marriage, divorce or legal separation
- Birth or adoption of a child
- Change in child's dependent status
- Death of a spouse, child or other qualified dependent
- Change in employment status or a change in coverage under another employer-sponsored plan

**You must notify Human Resources within **31 days** of experiencing Qualifying Life Event.**

## The following benefits are available to you and your eligible family members:

For Your Health	For Your Wealth	For Your Lifestyle
<ul style="list-style-type: none"><li>• Medical and prescription drug insurance</li><li>• Dental insurance</li><li>• Vision insurance</li><li>• Flexible spending accounts (FSAs)</li><li>• Health Savings Account (HSA)</li><li>• Critical illness insurance</li><li>• Accident insurance</li><li>• Hospital indemnity insurance</li><li>• <b>New!</b> Cancer Care Support</li></ul>	<ul style="list-style-type: none"><li>• Short-term disability insurance (STD)</li><li>• Long-term disability insurance (LTD)</li><li>• Basic life and accidental death and dismemberment (AD&amp;D) insurance</li><li>• Supplemental life and accidental death and dismemberment (AD&amp;D) insurance</li><li>• Retirement 401(k) savings plan</li><li>• Whole life insurance with long-term care</li></ul>	<ul style="list-style-type: none"><li>• Identity theft insurance</li><li>• Legal insurance</li><li>• Pet insurance</li><li>• Lyra Behavioral Health</li></ul>

# Enrolling in Benefits

**Open Enrollment is October 27 – November 7, 2025**

## When does coverage begin?

All open enrollment elections and changes must be submitted no later than November 7, 2025. Benefits elected during this time period will then go into effect as of January 1, 2026.

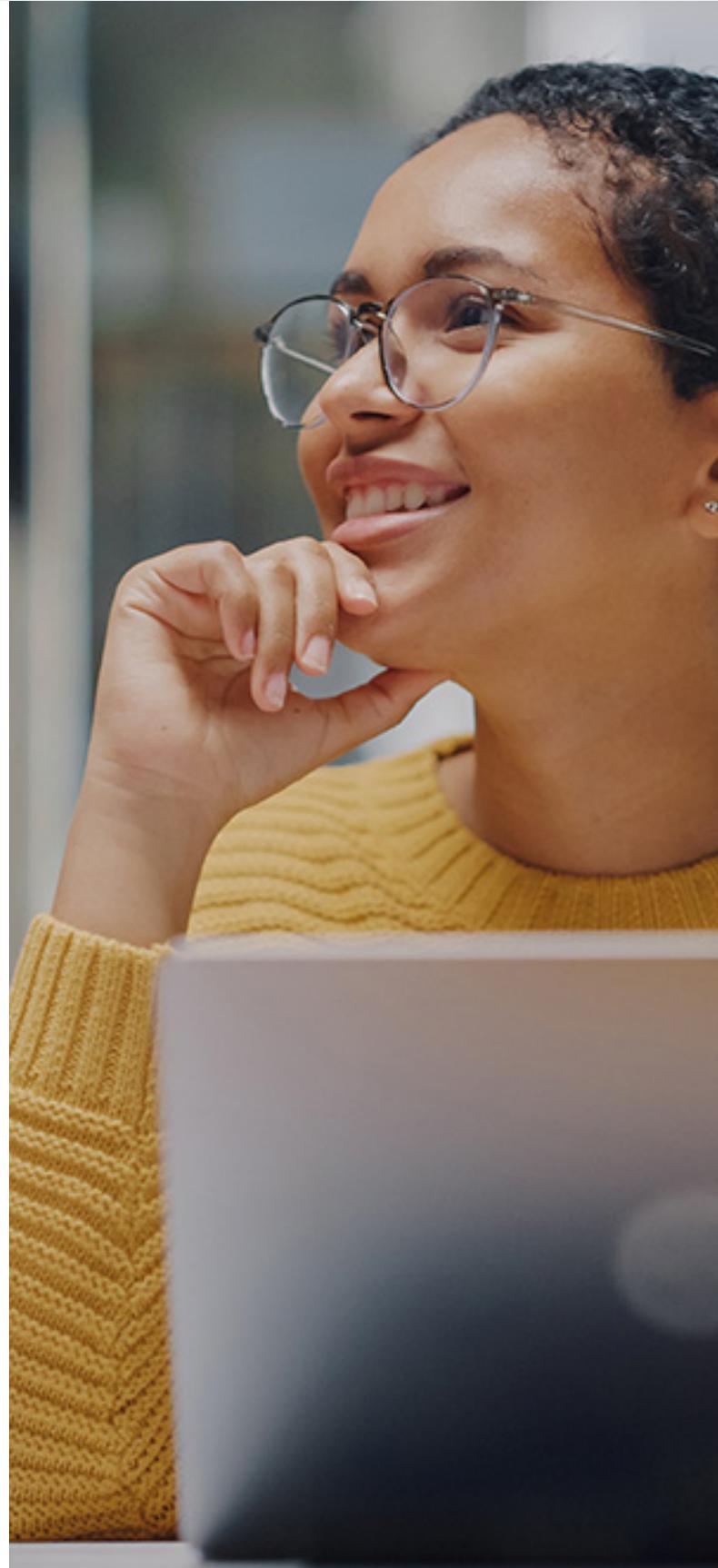
## How to Enroll

Enrollment from October 27–November 7 will take place online via [Workday](#). Visit [Workday](#) to register or log in and follow the prompts to complete your self-service enrollment.

Enrollment from October 27 - November 7 will take place online via [Workday](#). Visit [Workday](#) to register or log in and follow the prompts to complete your self-service enrollment.

To submit your open enrollment changes prior to October 27, please email your changes to one of the following emails:

- [Margaretp@crystalgeyser.com](mailto:Margaretp@crystalgeyser.com)



# Medical Benefits

## Administered by Anthem Blue Cross and Kaiser

Crystal Geyser offers several medical plan options to help you and your family find the right coverage. All plans include prescription drug coverage.

	Anthem Blue Cross PPO	Kaiser HMO \$15 Plan	Kaiser HMO \$1,000 DHMO	Kaiser HSA \$2,000 Plan	
	In-Network	Out-of-Network	Kaiser Facilities in CA Only	Kaiser Facilities in CA Only	
<b>Annual Deductible</b> (Individual/Family)	<b>\$400 / \$1,200</b>	\$2,000 / \$6,000	None / None	\$1,000 / \$2,000	\$2,000 / \$4,000
<b>Annual Out-of-Pocket Maximum</b> (Individual/Family)	\$1,500 / \$4,500 (Deductible included)	\$5,000 / \$15,000 (Deductible included)	\$1,500 / \$3,000	\$3,000 / \$6,000	<b>\$3,400 / \$6,400</b>
<b>Lifetime Maximum</b>	Unlimited		None	None	None
<b>Preventive Care</b>	100% covered	Plan pays 70%*	No copay	No copay	No copay
<b>Primary Care Physician (PCP) Visit</b>	\$20 copay	Plan pays 70%*	\$15 copay	\$30 copay	\$30 copay
<b>Specialist Visit</b>	\$40 copay	Plan pays 70%*	\$15 copay	\$30 copay	\$30 copay
<b>Inpatient Hospital</b>	Plan pays 90%*	\$100 per admission, then plan pays 70%*	\$100 copay per admission	Plan pays 80%*	\$250 copay per admission*
<b>Outpatient Surgery/ Ambulatory Surgery Centers</b>	Plan pays 90%*	\$50 per facility visit, then plan pays 70%*	\$15 copay per procedure	Plan pays 80%*	\$150 copay per admission*
<b>Urgent Care Facility</b>	Plan pays 90%*		\$15 copay	\$30 copay	\$30 copay
<b>Emergency Room</b>	Plan pays 90%*		\$150 copay per visit (copay waived if admitted, then hospital copay of \$100 applies)	Plan pays 80%* (copay waived if admitted, then hospital coinsurance applies)	\$100 copay per visit* (copay waived if admitted, then hospital copay of \$250 applies)

\* After deductible

Note: This table includes only a partial list of covered services. A more complete description is contained in the Summary Plan Description (SPD) for each plan.

See the following page for the monthly paycheck deductions for the medical/prescription plans.

# Prescription Drug Benefits

## Administered by Anthem Blue Cross and Kaiser

If you elect one of the medical plans, you and your eligible dependents will automatically receive the corresponding prescription drug coverage outlined below.



	Anthem Blue Cross PPO	Kaiser HMO \$1,000 DHMO	Kaiser HMO \$15 Plan and Kaiser HSA \$2,000
Kaiser Facilities in CA Only			Kaiser Facilities in CA Only
<b>Up to a 30-day supply</b>			
<b>Generic Medications</b>	\$10 copay	\$10 copay	\$10 copay
<b>Preferred Brand</b>	\$20 copay	\$30 copay	\$30 copay
<b>Non-Preferred Brand</b>	\$35 copay	N/A	N/A
<b>Specialty Medications</b>	\$50 copay	Covered at 20% up to a \$150 copay limit per prescription	Covered at 20% up to a \$150 copay limit per prescription
<b>In-Network Mail-Order Pharmacy</b>			
<b>Up to a 90-day supply</b>			
<b>Generic Medications</b>	\$20 copay	\$10 copay	\$20 copay
<b>Preferred Brand</b>	\$40 copay	\$30 copay	\$60 copay
<b>Non-Preferred Brand</b>	\$70 copay	N/A	N/A
<b>Specialty Medications</b>	\$100 copay	N/A	N/A

Note: This table includes only a partial list of covered services. A more complete description is contained in the Summary Plan Description (SPD) for each plan.

## Medical/Prescription Monthly Paycheck Deductions

	Anthem Blue Cross PPO	Kaiser HMO \$15	Kaiser HMO \$1,000	Kaiser HSA \$2,000
<b>Employee Only</b>	\$191.35	\$188.08	\$87.26	\$74.67
<b>Employee + Spouse/ Domestic Partner</b>	\$867.11	\$870.64	\$459.95	\$393.50
<b>Employee + Child(ren)</b>	\$707.99	\$672.77	\$370.87	\$264.40
<b>Family</b>	\$1,178.30	\$1,163.50	\$721.56	\$594.44

# Telemedicine Administered by Anthem

## Enhanced! Livehealth Online:

Get access to a doctor online 24/7 now at **no cost** to you for commonly treated conditions. Please visit [www.livehealthonline.com](http://www.livehealthonline.com) to get started.

### For members enrolled in an Anthem medical plan

When you need medical advice, but don't have the time or want the cost associated with a trip to the doctor's office, video visits are available through Anthem Blue Cross and Kaiser.

These can be done in just minutes with no travel time. It's quick, convenient, and saves you money. Doctors are available to treat many common medical conditions at times that are convenient for you.

#### Get care for:

- Cold, flu, and sinus infections
- Headaches and migraines
- Urinary tract infections
- Insomnia, depression, and mood swings
- Trauma and grief counseling
- Asthma, allergies, and rashes
- Nausea and vomiting
- Stress and anxiety

#### Getting Started:

1. Register (if you haven't yet) and log in.
2. Once you register, your username and password are the same for [anthem.com/ca](http://anthem.com/ca) and the Sydney Health app.
3. Select **Care** and then select **Virtual Video Visit** with a provider.
4. For the Kaiser telemedicine benefit, please visit [kp.org](http://kp.org).

# Controlling Healthcare Costs

*The rising cost of health insurance is a concern for all of us. Keeping costs to a minimum contributes to lower premiums in future years.*

**Here are tips on how you can help lower the cost of health insurance:**

- **Use network providers.** You will receive a higher level of benefits if you use providers who participate in the network.
- **Use our new and improved Virtual Care Program, LiveHealth Online.** Available for members enrolled in the Anthem HDHP or either of the PPO plans at no cost.
- **Avoid unnecessary trips to the Emergency room.** Ensure you have a Primary Care Physician, know where your closest Urgent Care facility is, and sign up for Telemedicine.
- **Consider seeing your family physician rather than a specialist.** Family physicians can often provide the same level of care for a variety of illnesses and conditions.
- **Exercise and maintain a proper diet.** The healthier you are, the less vulnerable you are to disease, reducing doctor's visits and prescription medicines.



# Dental Benefits

## Administered by Delta Dental

The following dental plan option is available to you and your eligible family members.



### Delta Dental PPO

In-Network / Out-of-Network	
<b>Calendar Year Deductible</b> (Individual/Family)	\$50 / \$150
<b>Annual Benefit Maximum</b> (Per patient)	\$2,000
<b>Preventive Services</b>	Plan pays 100%
<b>Basic Services</b>	Plan pays 80% after deductible
<b>Major Services</b>	Plan pays 50% after deductible
<b>Orthodontia Benefits</b>	Plan pays 50% after deductible
<b>Orthodontia Lifetime Maximum</b>	\$2,000

Note: This table includes only a partial list of covered services. A more complete description is contained in the Summary Plan Description (SPD) for each plan.

### Dental Monthly Paycheck Deductions

Delta Dental PPO	
<b>Employee Only</b>	\$0.00
<b>Employee + Spouse/Domestic Partner</b>	\$48.79
<b>Employee + Child(ren)</b>	\$47.80
<b>Family</b>	\$68.28



### About the PPO Plan

You can use dental providers of your choice. Coverage is generally higher if you use dentists in the network. The plan pays a portion of your covered expenses after a deductible, you pay the rest.

# Vision Benefits

## Administered by VSP



Vision coverage through VSP is available to ensure you get the personalized care your eyes need with low out-of-pocket costs. The chart below provides an overview of what the vision plan covers.

### VSP Vision Plan

	In-Network	Out-of-Network
<b>Vision Exam</b> (Once every calendar year)	\$10 copay	Up to \$40 reimbursement
<b>Lenses</b> (Once every calendar year) Single Vision Bifocal Trifocal Lenticular	\$20 copay	Up to \$40 reimbursement Up to \$60 reimbursement Up to \$80 reimbursement Up to \$80 reimbursement
<b>Frame Allowance</b> (Once every 2 calendar years)	\$180 allowance for frame of your choice, then 20% off amount over allowance	Up to \$80 reimbursement
<b>Contact Lenses</b> (Once every calendar year) Elective Non-Elective	\$150 allowance Covered in full	Up to \$110 reimbursement Up to \$210 reimbursement

Note: This table includes only a partial list of covered services. A more complete description is contained in the Summary Plan Description (SPD) for each plan.

### Vision Monthly Paycheck Deductions

VSP Vision Plan	
<b>Employee Only</b>	\$0.00
<b>Employee + Spouse/Domestic Partner</b>	\$6.62
<b>Employee + Child(ren)</b>	\$6.70
<b>Family</b>	\$14.70



# Flexible Spending Accounts (FSA)

## Administered by Anthem Blue Cross

Flexible spending accounts provide you with an important tax advantage that can help you pay health care and dependent care expenses on a pre-tax basis. By anticipating your family's health care and dependent care costs for the next plan year, you can lower your taxable income.

### Healthcare FSA

The Healthcare FSA allows you to set aside pre-tax dollars via payroll deductions to pay for qualified healthcare expenses for you and your dependents. The annual maximum amount you may contribute is \$3,400 per calendar year.

#### The Healthcare FSA can be used for:

- Doctor office copays
- Non-cosmetic dental procedures (crowns, dentures, orthodontics)
- Prescription contact lenses
- Glasses and sunglasses
- LASIK eye surgery
- Certain over-the-counter medications
- Menstrual care products

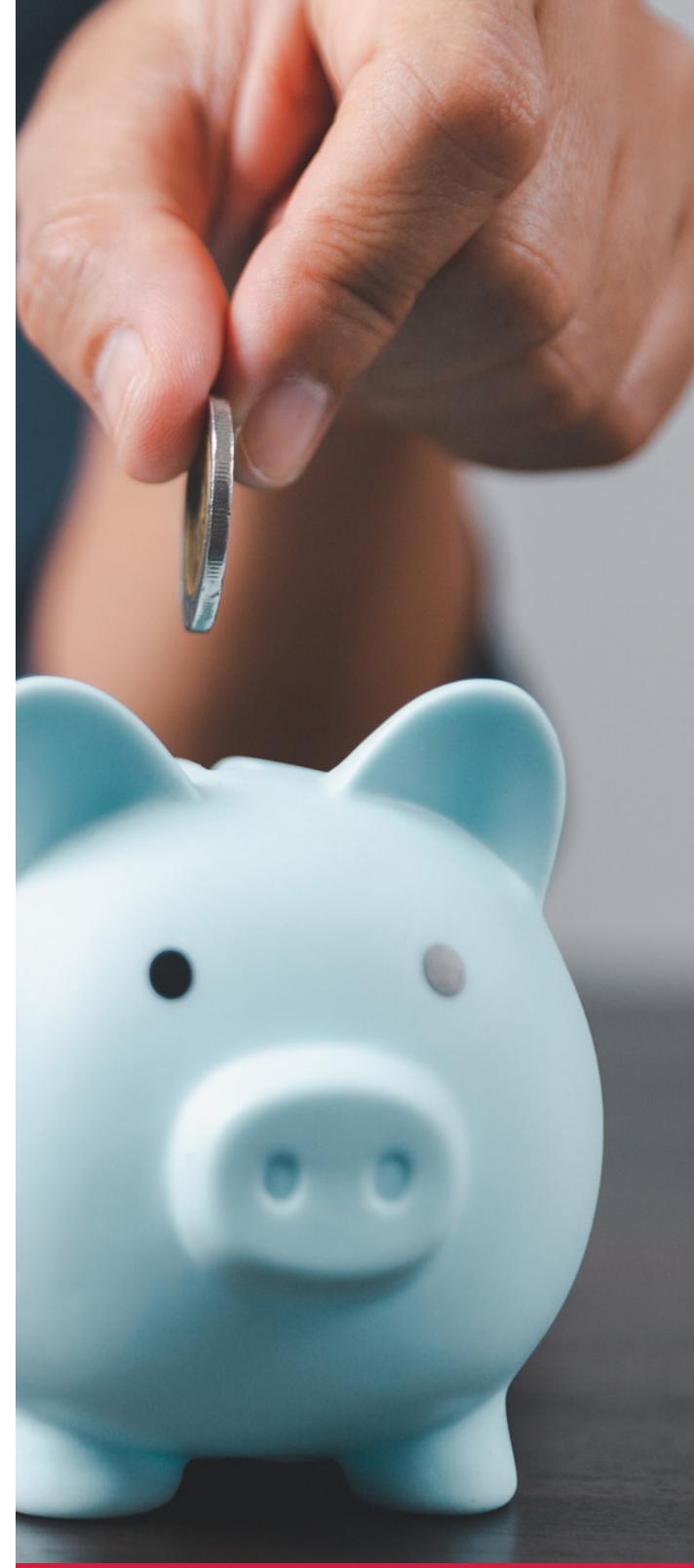
### Dependent Care FSA

The Dependent Care FSA lets you use pre-tax dollars toward qualified dependent care expenses. For 2026, the annual maximum contribution limit is increasing from \$5,000 to \$7,500 (\$3,750 if married and filing separately). If you are considered a Highly-Compensated Employee, your limit will be \$4,000. For 2026, that category will include anyone with an annual salary of \$160,000 or more.

#### The Dependent Care FSA can be used for:

- The cost of child or adult dependent care
- The cost for an individual to provide care either in or out of your house
- Nursery schools and preschools (excluding kindergarten)

See IRS Publications 502 and 503 for a complete list of eligible FSA expenses.



### Use-It-or-Lose-It!

Be sure to calculate your FSA contributions carefully. Flexible Spending Accounts operate under a use-it-or-lose-it rule, meaning that money not used by the end of the plan year does not rollover and must be forfeited, per IRS regulations.

# Health Savings Account (HSA)

## Administered by Kaiser

*The HSA is available to employees enrolled in the Kaiser \$2,000 HSA medical plan. An HSA is a great way to save money by allowing you to set aside pre-tax dollars, via payroll deductions, to efficiently pay for qualified healthcare, dental and vision expenses.*



## HSA Advantages

- **Security:** Your HSA can provide a savings buffer for unexpected or high medical bills.
- **Affordability:** In most cases, you can lower your monthly health insurance premiums when you switch to health insurance coverage with a higher deductible, and these HDHPs can be paired with an HSA.
- **Flexibility:** You can use your HSA to pay for current medical expenses, including your deductible and expenses that your insurance may not cover, or you can save your funds for future medical expenses, such as:
  - Health insurance or medical expenses if unemployed
  - Medical expenses after retirement (before Medicare)
  - Out-of-pocket expenses when covered by Medicare
  - Long-term care expenses and insurance
- **Portability:** Accounts are completely portable, meaning you can keep your HSA even if you:
  - Change jobs
  - Change your medical coverage
  - Become unemployed
- **Ownership:** There is no 'use-it-or-lose-it' rule. The funds roll over from year to year and remain in your account until they are used or withdrawn.

## HSA Qualified Healthcare Expenses

You can use the funds in your HSA to pay for qualified healthcare expenses such as:

- Doctor visits
- Dental care, including extractions and braces
- Vision care, including contact lenses, prescription sunglasses and LASIK surgery
- Prescription medications
- Chiropractic services
- Acupuncture
- Hearing aids and batteries
- Over-the-counter (OTC) medications
- Menstrual care products

## HSA Contributions

The maximum amount that can be contributed to the HSA in a tax year is established by the IRS and is dependent on whether you have individual or family coverage in the HDHP plan. CGW contributes \$600 annually for Employee only coverage and \$1,200 annually for all family coverage levels. For 2026, the contribution limits are:

- \$4,400 for individual coverage
- \$8,750 for family coverage
- The annual catch-up contribution for age 55 and older is \$1,000.

## HSA Triple Tax Advantages

HSA contributions are tax deductible, you can spend the money tax-free, and any growth is tax free.

# Disability Benefits

## Administered by Lincoln Financial

In the event that you become disabled from a non-work-related injury or sickness, disability income benefits will provide a partial replacement of lost income. These benefits are provided at no cost to you — Crystal Geyser pays for 100% of the cost.

### Short-Term Disability (STD)

Short-Term Disability is a type of disability insurance coverage that can help you remain financially stable should you become injured or ill and cannot work.

After seven calendar days of continuous disability, you may receive 60% of your average weekly wages to a maximum benefit of \$3,000\* per week in 2026.

This benefit can be paid for up to 26 weeks of continuous disability.

Short-Term Disability Benefit	
<b>Benefit Amount</b>	60%
<b>Maximum Weekly Benefit</b>	\$3,000
<b>Elimination Period</b>	29 days
<b>Duration of Benefits</b>	26 weeks

### Long-Term Disability (LTD)

Long-Term Disability insurance protects workers in the event they become disabled for a prolonged period prior to retirement. The LTD plan provides you with income continuation in the event your illness or injury lasts beyond 26 weeks.

This helps ensure you have a continued income if you are unable to work due to a covered sickness or injury. You may receive 60% of your pre-disability earnings to a maximum benefit of \$10,000 per month.

Long-Term Disability Benefit	
<b>Benefit Amount</b>	60%
<b>Maximum Monthly Benefit</b>	\$10,000
<b>Elimination Period</b>	26 weeks
<b>Duration of Benefits</b>	Social Security Normal Retirement Age



# Life and AD&D Benefits

## Administered by Lincoln Financial

Life and Accidental Death & Dismemberment (AD&D) insurance provides protection to those who depend on you financially, in the event of your death or an accident that results in death or serious injury.

### Basic Life and AD&D

Life insurance can help provide for your loved ones if something were to happen to you.

Crystal Geyser provides eligible employees with group life and AD&D insurance. Crystal Geyser pays for the full cost of this benefit and enrollment is automatic.

The Basic Term Life and Basic AD&D Benefit equals equals 1x annual earnings up to \$50,000.

### Voluntary Life and AD&D

While Crystal Geyser offers basic life insurance, some employees may be interested in additional coverage based off their personal circumstances.

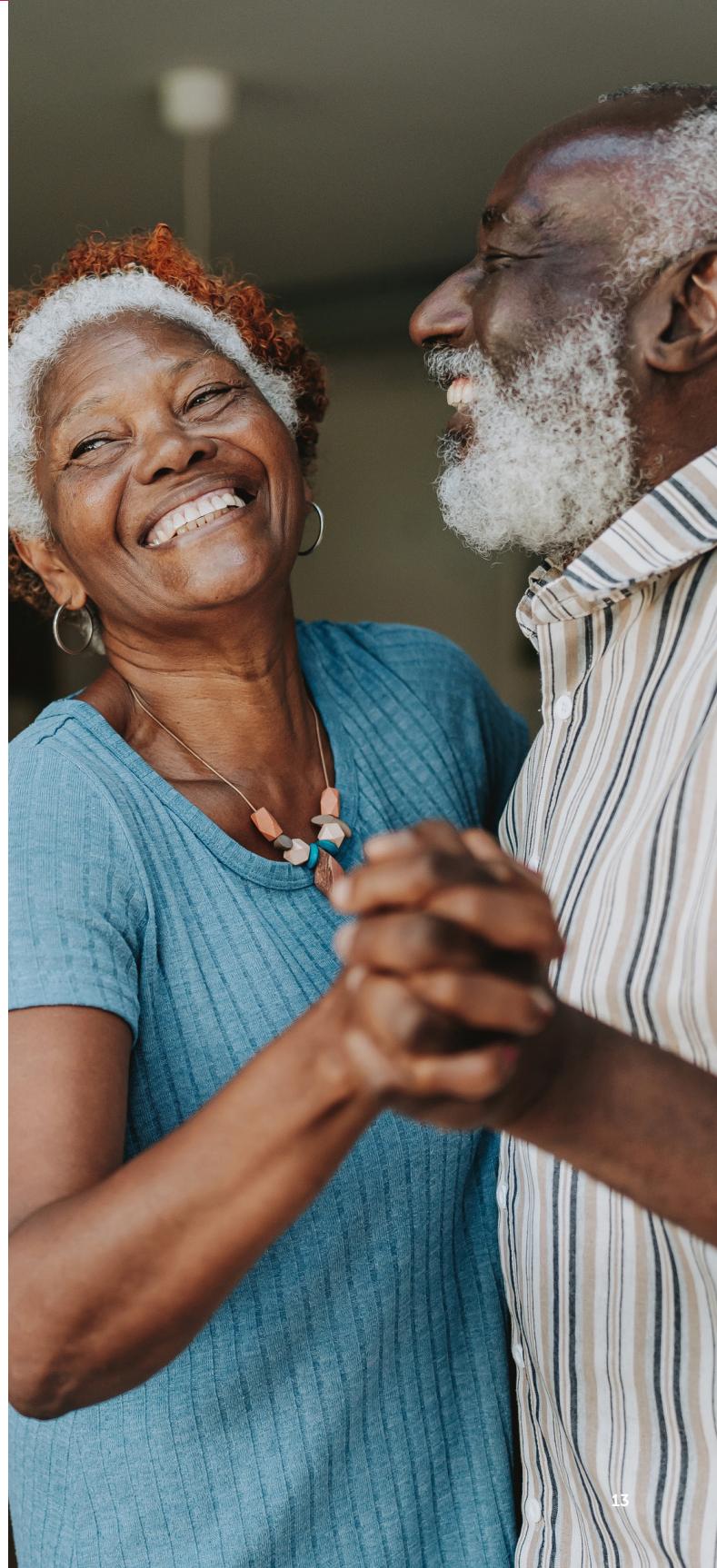
Are you the sole provider for your household? What other expenses do you expect in the future (for example, college tuition for your child)? Depending on your needs, you may want to consider buying supplemental coverage.

With voluntary life insurance, you are responsible for paying the full cost of coverage through payroll deductions. You can purchase coverage for yourself, for your spouse, or your dependent child(ren)\* as outlined in the chart below.

#### Voluntary Life and AD&D Benefit

<b>Employee Benefit</b>	Increments of \$10,000 up to the lesser of 5x annual earnings or \$750,000
<b>Spouse Benefit</b>	Increments of \$5,000, up to a maximum of \$250,000
<b>Dependent Child(ren)</b>	Increments of \$2,000, up to a maximum of \$20,000

\* Employee coverage must be elected in order to elect coverage for spouse/domestic partner or dependent child(ren). Evidence of Insurability (EOI) is required for elections made outside of the initial eligibility period for any amount elected. (For Open Enrollment, EOI is not required for up to \$20,000 for employees and spouses up to the GI amount).



# Voluntary Whole Life with Long-Term Care

## Administered by Allstate/The Standard

This plan not only offers the financial security of a whole life policy but also presents a strategic solution to safeguard your assets from unexpected Long Term Care expenses. With this benefit, you have the peace of mind that your financial future is protected, especially in states contemplating long-term care taxation changes. **Don't wait for the uncertainties of the future; secure your financial well-being today.**

### Plan Features

- Guaranteed Acceptance:** No physical exams are required to apply for coverage.\*
- Family Coverage:** You can purchase coverage for yourself and your spouse.
- Portable Coverage:** You can take your policy with you if you leave the company or retire.
- Coverage for Your Needs:** You can purchase the precise amount of coverage that is right for you.
- Policy Builds Cash Value:** Policy builds cash value.
- Riders:** Included riders are accelerated death benefit for long-term care and accelerated death benefit for terminal illness or condition of up to 75% of the elected amount.
- Locked-In Rates:** No premium increase as you age.\*\*

*Note: The premium cost for this benefit is determined by your age, tobacco status, and the amount of coverage you elect.*

### What Is Long-Term Care (LTC) Coverage?

LTC pays for services to care for you when you can no longer perform activities of daily living on your own.

These activities can range from help at home with meal preparation and housekeeping, to personal care services like bathing, dressing, eating, and moving around. Care is typically received at home, in a nursing home, or in an assisted living facility — which is a home-like setting that offers safety and security.

The policy pays a monthly advance of 4% of the death benefit for up to 50 months because of the extension feature while receiving qualified long-term care services after a 90-day elimination period when certified chronically ill by a licensed health care practitioner. The restoration benefit restores the death benefit and cash value to the pre-acceleration amounts.

**Example:** If your life insurance benefit is \$60,000, your monthly LTC benefit would be \$2,400, and your total LTC benefit is \$120,000 including the LTC extension benefit.

\* Plan eligibility rules apply

\*\* You will have one opportunity to enroll in this plan. If you decide to elect a different coverage amount in the future, you would have to cancel existing coverage and re-elect the plan at the next open enrollment event for a different amount. You can elect coverage for your dependents in the future if you don't elect coverage for them at the initial enrollment.

Long-Term Care Comparison Chart

Company-Paid Life	Voluntary Supplemental Life	Whole Life Insurance
100% company-paid	Employee pays the premium and it increases as you age	Employee pays the premium and rates do not increase
Death benefit only	Death benefit only	Death benefit and included riders
Coverage ends when you leave the company	Coverage ends when you leave the company	You can keep the policy as long as you pay the premiums
Coverage for employee only	Coverage is available to you, your spouse, and dependent child(ren)	Coverage is available to you and your spouse

# Voluntary Benefits

## Administered by Lincoln Financial

An unexpected illness or injury can disrupt every facet of your life, including your physical, emotional, and financial well-being. These benefits are designed to help strengthen your overall benefits package and provide additional protection for you and your family.

### Voluntary Critical Illness Insurance

We know that everyone has different needs when coping with a critical illness. With Critical Illness insurance, you get a benefit paid directly to the covered person, unless otherwise assigned, if they are diagnosed with a covered critical illness, such as cancer, heart attack, or stroke.

This plan can help ease some of your financial worries so you can stay focused on your health. You choose how to spend or save your benefit.

#### It can be used for expenses, such as:

- Paying for child care or help around the house
- Travel costs to see a specialist
- Medical treatment and doctor visits
- Copays and deductibles
- Prescription drug costs

### Rates and More Information

Coverage is age based and available in \$10,000 increments up to \$40,000. For more information about Critical Illness coverage, [click here](#) to watch a helpful video.

### Health Screening Benefit

The voluntary plans each provide a benefit if you or your covered dependents complete a covered health screening such as a physical exam, total cholesterol blood test, mammogram, lipid panel, and more.

The Critical Illness, Accident, and Hospital Indemnity plans each provide a **\$100 benefit** per covered person, per calendar year.



# Voluntary Benefits

## Administered by Lincoln Financial

An unexpected illness or injury can disrupt every facet of your life, including your physical, emotional, and financial well-being. These benefits are designed to help strengthen your overall benefits package and provide additional protection for you and your family.

### Voluntary Accident Insurance

Accidents happen and they can affect more than just your physical health. With Accident insurance, you get a benefit to help pay for costs associated with a covered accident or injury. You may utilize the payments as you best see fit.

#### Accident insurance covers:

- Initial & emergency care
- Hospitalization
- Fractures & Dislocation
- Follow-up care

#### Rates and More Information

For monthly rates, refer to the chart below. For more information about Accident coverage, [click here](#) to watch a helpful video.

Voluntary Accident Plan Monthly Rates	
<b>Employee Only</b>	\$7.05
<b>Employee + Spouse/Domestic Partner</b>	\$12.76
<b>Employee + Child(ren)</b>	\$16.85
<b>Family</b>	\$22.56

### Hospital Indemnity

A hospital stay can happen at any time, and it can be costly. Hospital Indemnity insurance helps you and your loved ones have additional financial protection.

With hospital indemnity insurance, a benefit is paid directly to the covered person, unless otherwise assigned, after a covered hospitalization resulting from a covered injury or illness.

#### It can be used for expenses, such as:

- Copays
- Deductibles
- Coinsurance
- Unexpected costs
- Child care
- Follow-up services
- Help for the home

#### Rates and More Information

For monthly rates, refer to the chart below. For more information about Hospital Indemnity coverage, [click here](#) to watch a helpful video.

Voluntary Hospital Indemnity Plan Monthly Rates	
<b>Employee Only</b>	\$11.63
<b>Employee + Spouse/Domestic Partner</b>	\$26.92
<b>Employee + Child(ren)</b>	\$22.21
<b>Family</b>	\$36.95

# Pet Insurance

## Administered by Wishbone

*Nobody wants to imagine their pet getting sick or injured - but when it comes to your pet's health, it's best to expect the unexpected.*

Wishbone Pet Insurance is accepted at any vet in the U.S., including emergency hospitals. Their simple online claims process means you get your money back fast, whether it's for routine care or an accident.

With Wishbone, protecting your pet's health and your finances has never been easier!

### Available Wishbone Plans

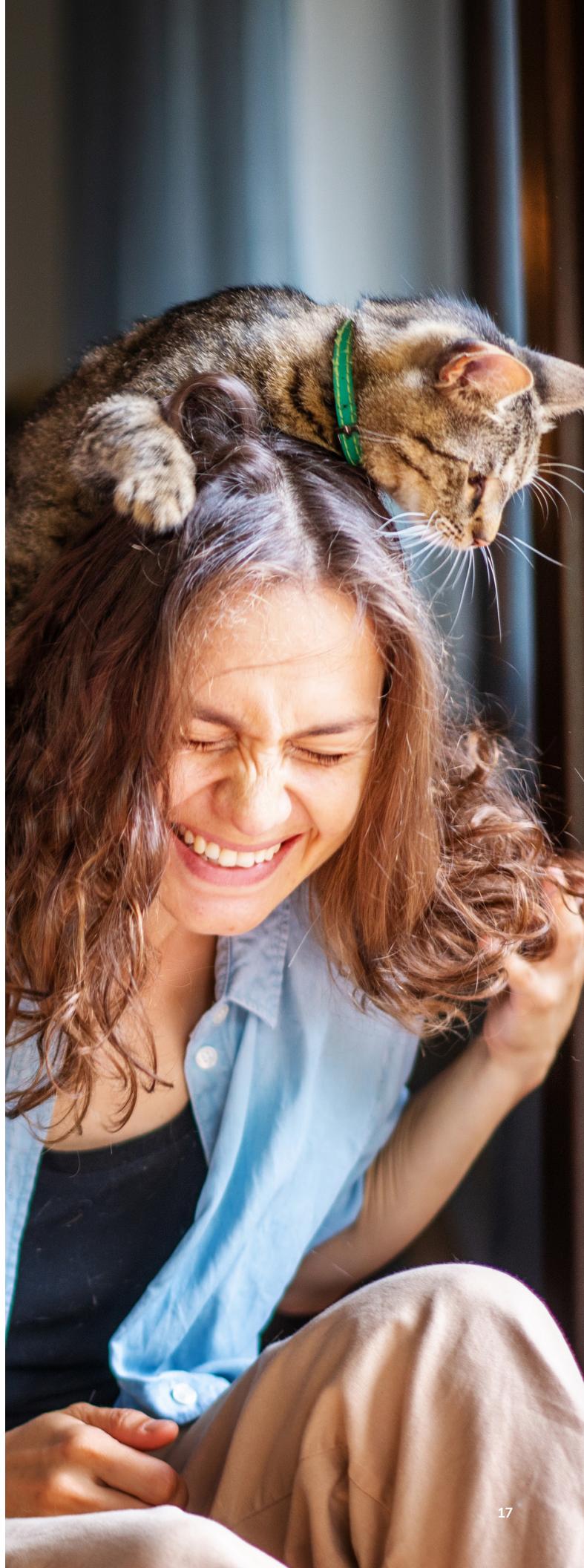
Wishbone offers different plan options to fit your budget. Enroll in both for maximum coverage.

### Accident & Illness Coverage: For the unexpected

- 90% reimbursement
- \$250 deductible
- \$25,000 annual limit
- Includes lost pet recovery service and 24/7 pet telehealth
- Rates based on your pet's age, breed & zip code.

### Getting Started

Coverage is based on a schedule of benefits outlined during enrollment. Get a quote and enroll today at [www.wishboneinsurance.com/otsuka-us](http://www.wishboneinsurance.com/otsuka-us).



# Legal/ID Theft Plans

## Administered by MetLife & Norton

### MetLife Legal Plan

This Legal Plan provides the cost-effective legal help members can use to proactively handle expensive legal matters. We know personal finances are a top stressor for working adults. The MetLife legal plans provide the mental and emotional security that comes with knowing an attorney is helping with your legal matters.

#### Benefits and features include:

- No copays, deductibles or claim forms when using a network attorney for a covered matter
- Unlimited consultations even for matters not covered under your plan
- Access to our website for all employees, enrolled or not, to see coverages and our attorney network as well as use of our self-help document library.

#### Monthly Rates and Automatic Enrollment

The MetLife Legal Plan covers you, your spouse, and your dependents for \$16.50 per month.

### Norton ID Theft Insurance

Digital thieves constantly discover new ways to extract your personal information, open credit accounts in your name, sell your sensitive data on the dark web, and take over your financial accounts.

We offer comprehensive identity theft insurance that monitors multiple gateways into your identity and credit and also alerts you of fraudulent activity.

#### Premier Plan includes:

- Credit reports and monitoring
- Court records monitoring
- Bank account takeover monitoring
- Sex offender monitoring
- Criminal bookings monitoring
- Credit application monitoring
- Real time authorization notifications
- Change of address monitoring
- Child Social Security number monitoring
- Full service identity restoration services
- Social Security number trace

#### New! Norton Benefit Premier Plus: Includes everything above plus:

- **Cyber Crime Insurance (Up to \$50,000) – Includes:**
  - Cyber Extortion
  - Social Engineering
  - Data Recovery and System Restoration
  - Cyber Bullying
  - Digital Currency Crime
- Increased number of devices: 10 for Employee (Family gets unlimited)
- Increased PC Cloud backup (500 GB)

#### Monthly Rates

##### Premier Plan:

**Employee Only: \$9.49; Family: \$17.98**

##### Premier Plus:

**Employee Only: \$12.49; Family: \$21.48**



# Behavioral Healthcare

## Administered by Lyra

*Lyra provides care for your emotional and mental health how, when, and where you need it, at no cost to you. Whether you're feeling stressed, anxious, or depressed, support from Lyra can get you back on your feet.*

All Crystal Geyser employees and their eligible dependents have access to mental health coaching and short-term therapy from Lyra. Sign up easily online and Lyra will match you to care and providers specific to your needs.

Meet with a mental health coach or therapist via live video, live messaging, phone, or in-person up to 16 sessions for each eligible person per calendar year.

### Here are some details on each of our care options:

- **Guided Self-care with a Coach:** Get started quickly with a care plan crafted by your Lyra coach to learn new mental health strategies at your own pace.
- **Mental Health Coaching:** Get to the root of your challenges with ongoing coaching sessions via live messaging or live video and between session support.
- **Mental Health Therapy:** Lyra's therapists are experts at diagnosing and treating mental health conditions like depression, eating disorders, or PTSD and provide support via live video or in person.
- **Mental Wellness Tools:** Access selected mental wellness tools with self-led support on topics like meditation, stress, or sleep. Easily available on-demand, anytime, anywhere, on your mobile device or computer.

For more information about Lyra, go to [otsuka](http://otsuka).  
[lyrahealth.com](http://lyrahealth.com) or call 877.467.1893.



# New! Cancer Care Support

Administered by Transcarent

*Cancer is a growing concern for all of us. Your Crystal Geyser Water benefits now include Cancer Care Support through Transcarent, a new resource available to employees and covered dependents enrolled in a CGW medical plan. Transcarent provides expert guidance, tools, and support at every stage – from prevention and early detection to treatment, survivorship, and caregiver support.*

## What you can expect with Transcarent:

### Screening and early detection

Grail Galleri Cancer Screening Test:

- With a single blood test, Grail can screen for multiple cancers
- Screens for signs shared by 50+ cancers, including fast spreading, aggressive cancers that don't show symptoms in early stages, such as pancreatic and ovarian.
- Looks for a signal associated with active cancer and does not predict your future genetic risk for cancer.
- Employee Cost:** \$949

### High Quality Treatment

Access to vetted providers who meet the highest standards of care and outcomes, including providers outside the regular health plan network.

### Expert diagnosis through AccessHope

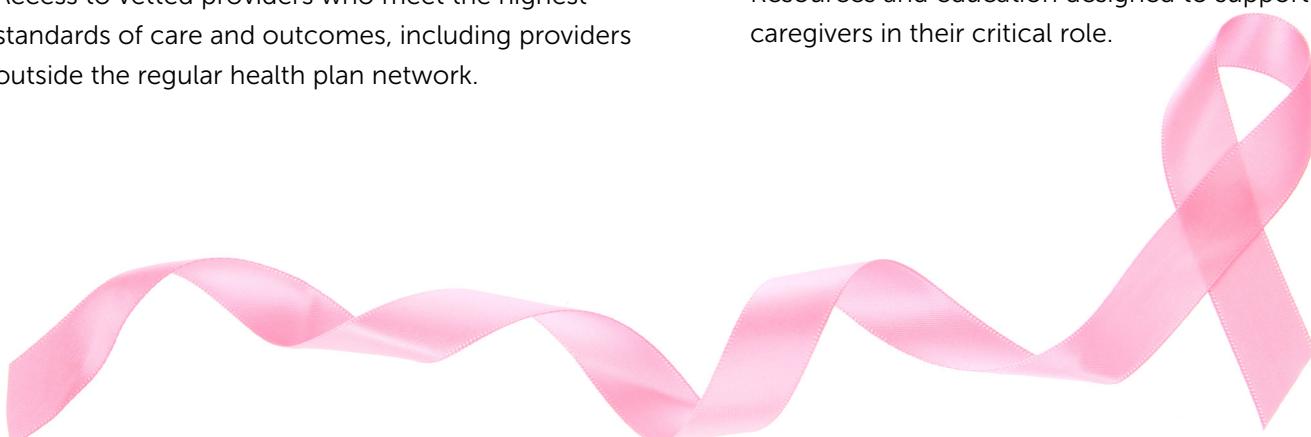
- Cancer support team:** Virtual support from expert oncology nurses to help organize your thoughts, questions, and concerns.
- Expert advisory review:** A specialist from a top cancer center can review your treatment plan and provide recommendations.
- Proactive case reviews:** Claims are monitored and flagged for expert review when appropriate.

### Survivorship & Workplace Support

End-to-end support for individuals navigating cancer, with dedicated guidance throughout treatment and recovery.

### Caregiver Support

Resources and education designed to support caregivers in their critical role.



# 401(k) Retirement Plan

## Administered by Fidelity

### About the Retirement Plan

- Eligibility:** Immediate upon hire.
- Enrollment:** First pay period of the next month after hire; new employees are auto-enrolled after 30 days at a contribution percentage of 6% pre-tax (or you can elect 0% to waive participation).
- Employee Contributions:** Up to 60% of eligible compensation per pay period, on a pre-tax, Roth and/or after-tax basis (excludes bonuses and overtime).

### Employer Match

Crystal Geyser matches your 401(k) contributions dollar-for-dollar, up to 6% of your eligible compensation, per pay period.

At the end of each year, Crystal Geyser will ensure that you receive your maximum eligible match based on your annual contributions through the True-up Feature.

Vesting Schedule (for Employer-Matching Contribution)	
Less than 1 year	0%
1 year	25%
2 years	50%
3 years	75%
4 years	100%

**Note:** 2026 contribution amounts are an estimate at this time as we await the IRS to finalize these numbers.

401(k) Federal Contribution Limits for 2026	
Standard Contribution Limit	\$24,500
Catch-Up Contribution (those age 50+ by December 31, 2026)	\$8,000
Super catch-up limit for individuals between 60 and 63	\$11,500



### Important SECURE 2.0 ACT Update:

#### 401(k) Savings Plan Catch-Up Contributions

The IRS allows you to make additional catch-up contributions if you are age 50 or older. Starting in 2026, all catch-up contributions you elect must be made as a separate election.

#### Additional Catch-Up Regulations for Highly-Compensated Employees

Your catch-up contribution is limited to a separate IRA Roth contribution only if:

- You earned \$145,000 or more in 2025 (reported as FICA wages on your Form W-2), **AND**
- You will be age 50 or older in 2026.

Since the Roth catch-up provision does not go into effect until 2026, now is a great time to talk to a financial or tax advisor about how Roth catch-up contributions can impact your retirement investing plan.

### For More Information:

For additional information regarding any of the plan provisions, please review the 401(k) guidebook available through the Human Resources Department.

For enrollment, customer service, fund performance and prospectus information, contact Fidelity at **800.835.5097**, or visit [www.401k.com](http://www.401k.com).

# Carrier Contacts

## Your Benefit Resources

Benefit	Carrier	Phone	Website
<b>Medical/Prescription</b>	Anthem Blue Cross	833.807.1875	<a href="http://www.anthem.com/ca">www.anthem.com/ca</a>
	Kaiser Permanente	800.464.4000	<a href="http://www.kp.org">www.kp.org</a>
<b>Dental</b>	Delta Dental	800.422.4234	<a href="http://www.deltadentalins.com">www.deltadentalins.com</a>
<b>Vision</b>	VSP	800.877.7195	<a href="http://www.vsp.com">www.vsp.com</a>
<b>Flexible Spending Accounts (FSA)</b>	Anthem Blue Cross	833.807.1875	<a href="http://www.anthem.com/ca">www.anthem.com/ca</a>
<b>Short-Term and Long-Term Disability</b>	Lincoln Financial Group	800.487.1485	<a href="http://www.lincolngroup.com">www.lincolngroup.com</a>
<b>Basic/Supplemental Life and AD&amp;D</b>	Lincoln Financial Group	800.487.1485	<a href="http://www.lincolngroup.com">www.lincolngroup.com</a>
<b>Critical Illness, Hospital Indemnity &amp; Accident</b>	Lincoln Financial Group	800.487.1485	<a href="http://www.lincolngroup.com">www.lincolngroup.com</a>
<b>Whole Life Insurance with Long-Term Care</b>	Allstate/The Standard	800.521.3535	<a href="http://www.allstatevoluntary.com/otsuka">www.allstatevoluntary.com/otsuka</a>
<b>Identity Theft Insurance</b>	Norton	800.607.9174	<a href="http://my.norton.com">my.norton.com</a>
<b>Legal Insurance</b>	MetLife	800.821.6400	<a href="http://www.legalplans.com">www.legalplans.com</a>
<b>Pet Insurance</b>	Wishbone Pet Insurance	800-891-2565	<a href="http://www.wishboneinsurance.com/otsuka-us">www.wishboneinsurance.com/otsuka-us</a>
<b>401(k) Retirement Plan</b>	Fidelity	800.835.5097	<a href="http://www.401k.com">www.401k.com</a>
<b>Behavioral Health</b>	Lyra	877.467.1893	<a href="http://www.otsuka.lyrahealth.com">www.otsuka.lyrahealth.com</a>

# Legal Notices

## About this Guide

This guide highlights your benefits. Official plan and insurance documents govern your rights and benefits under each plan. For more details about your benefits, including covered expenses, exclusions, and limitations, please refer to the individual summary plan descriptions (SPDs), plan document, or certificate of coverage for each plan. If any discrepancy exists between this guide and the official documents, the official documents will prevail. Crystal Geyser reserves the right to make changes at any time to the benefits, costs, and other provisions relative to benefits.

## Reminder of Availability of Privacy Notice

This is to remind plan participants and beneficiaries of the Crystal Geyser Health and Welfare Plan (the "Plan") that the Plan has issued a Health Plan Privacy Notice that describes how the Plan uses and discloses protected health information (PHI). You can obtain a copy of the Crystal Geyser Health and Welfare Plan Privacy Notice upon your written request to the Human Resources Department, at the following address:

Crystal Geyser Water Company, 1233 E. California Avenue, Bakersfield, CA 93312

If you have any questions, please contact the Crystal Geyser Water Company Human Resources Office at 707-942-0500.

## Women's Health and Cancer Rights Act

If you have had or are going to have a mastectomy, you may be entitled to certain benefits under the Women's Health and Cancer Rights Act of 1998 (WHCRA). For individuals receiving mastectomy-related benefits, coverage will be provided in a manner determined in consultation with the attending physician and the patient, for:

- All stages of reconstruction of the breast on which the mastectomy was performed;
- Surgery and reconstruction of the other breast to produce a symmetrical appearance;
- Prostheses; and
- Treatment of physical complications of the mastectomy, including lymphedema.

These benefits will be provided subject to the same deductibles and coinsurance applicable to other medical and surgical benefits provided under this plan. Therefore, the following deductibles and coinsurance apply:

- **Anthem Blue Cross PPO:** \$300/\$900 (single/family in-network) and 90% coinsurance (in-network) and \$2,000/\$6,000 deductible (single/family out-of-network) and 70% coinsurance (out-of-network).
- **Kaiser HMO:** No deductible (single/family in-network) and 80% coinsurance (in-network). If you would like more information on WHCRA benefits, call your plan administrator Anthem Blue Cross at 833-807-1875 or Kaiser Foundation Health Plan at 800-464-4000.

## Newborns' and Mothers' Health Protection Act Disclosure

Group health plans and health insurance issuers generally may not, under Federal law, restrict benefits for any hospital length of stay in connection with childbirth for the mother or newborn child to less than 48 hours following a vaginal delivery, or less than 96 hours following a cesarean section. However, Federal law generally does not prohibit the mother's or newborn's attending provider, after consulting with the mother, from discharging the mother or her newborn earlier than 48 hours (or 96 hours as applicable). In any case, plans and issuers may not, under Federal law, require that a provider obtain authorization from the plan or the issuer for prescribing a length of stay not in excess of 48 hours (or 96 hours).

## USERRA

Your right to continued participation in the Plan during leaves of absence for active military duty is protected by the Uniformed Services Employment and Reemployment Rights Act (USERRA). Accordingly, if you are absent from work due to a period of active duty in the military for less than 31 days, your Plan participation will not be interrupted and you will continue to pay the same amount as if you were not absent. If the absence is for more than 31 days and not more than 24 months, you may continue to maintain your coverage under the Plan by paying up to 102% of the full amount of premiums. You and your dependents may also have the opportunity to elect COBRA coverage. Contact Maggie Pyles at 661-809-6916.

Also, if you elect not to continue your health plan coverage during your military service, you have the right to be reinstated in the Plan upon your return to work, generally without any waiting periods or pre-existing condition exclusions, except for service connected illnesses or injuries, as applicable.

## Medicare Part D Notice of Creditable Coverage

### Your Options

Please read this notice carefully and keep it where you can find it. This notice has information about your current prescription drug coverage with Crystal Geyser and about your options under Medicare's prescription drug coverage. This information can help you decide whether or not you want to join a Medicare drug plan. If you are considering joining, you should compare your current coverage, including which drugs are covered at what cost, with the coverage and costs of the plans offering Medicare prescription drug coverage in your area. Information about where you can get help to make decisions about your prescription drug coverage is at the end of this notice.

There are two important things you need to know about your current coverage and Medicare's prescription drug coverage:

1. Medicare prescription drug coverage became available in 2006 to everyone with Medicare. You can get this coverage if you join a Medicare Prescription Drug Plan or join a Medicare Advantage Plan (like an HMO or PPO) that offers prescription drug coverage. All Medicare drug plans provide at least a standard level of coverage set by Medicare. Some plans may also offer more coverage for a higher monthly premium.

2. Crystal Geyser has determined that the prescription drug coverage offered by the Medical Plans through Anthem/Kaiser is, on average, for all plan participants, expected to pay out as much as standard Medicare prescription drug coverage pays and is therefore considered Creditable Coverage. Because your existing coverage is Creditable Coverage, you can keep this coverage and not pay a higher premium (a penalty) if you later decide to join a Medicare drug plan.

## When Can You Join a Medicare Drug Plan?

You can join a Medicare drug plan when you first become eligible for Medicare and each year from October 15th through December 7th.

However, if you lose your current creditable prescription drug coverage, through no fault of your own, you will also be eligible for a two (2) month Special Enrollment Period (SEP) to join a Medicare drug plan.

## What Happens to Your Current Coverage If You Decide to Join a Medicare Drug Plan?

If you decide to join a Medicare drug plan, your current Crystal Geyser coverage will not be affected. If you do decide to join a Medicare drug plan and drop your current coverage, be aware that you and your dependents may not be able to get this coverage back.

## When Will You Pay a Higher Premium (Penalty) to Join a Medicare Drug Plan?

You should also know that if you drop or lose your current coverage with Crystal Geyser and don't join a Medicare drug plan within 63 continuous days after your current coverage ends, you may pay a higher premium (a penalty) to join a Medicare drug plan later.

If you go 63 continuous days or longer without creditable prescription drug coverage, your monthly premium may go up by at least 1% of the Medicare base beneficiary premium per month for every month that you did not have that coverage. For example, if you go nineteen months without creditable coverage, your premium may consistently be at least 19% higher than the Medicare base beneficiary premium. You may have to pay this higher premium (a penalty) as long as you have Medicare prescription drug coverage. In addition, you may have to wait until the following October to join.

## For More Information About This Notice or Your Current Prescription Drug Coverage:

Contact the person listed below for further information.

**NOTE:** You'll get this notice each year. You will also get it before the next period you can join a Medicare drug plan, and if this coverage through Crystal Geyser changes. You also may request a copy of this notice at any time.

## For More Information About Your Options Under Medicare Prescription Drug Coverage:

More detailed information about Medicare plans that offer prescription drug coverage is in the "Medicare & You" handbook. You'll get a copy of the handbook in the mail every year from Medicare. You may also be contacted directly by Medicare drug plans. For more information about Medicare prescription drug coverage:

- Visit [www.medicare.gov](http://www.medicare.gov)
- Call your State Health Insurance Assistance Program

# Legal Notices

for personalized help. See the inside back cover of your copy of the "Medicare & You" handbook for their telephone number.

- Call 800-MEDICARE (800-633-4227) TTY users should call 877-486-2048

If you have limited income and resources, extra help paying for Medicare prescription drug coverage is available. For information about this extra help, visit Social Security on the web at:

- [www.socialsecurity.gov](http://www.socialsecurity.gov)
- or call: 800-772-1213 (TTY: 800-325-0778)

**Remember: Keep this Creditable Coverage notice. If you decide to join one of the Medicare drug plans, you may be required to provide a copy of this notice when you join to show whether or not you have maintained creditable coverage and, therefore, whether or not you are required to pay a higher premium (a penalty).**

Date: October 2025  
Name of Entity/Sender: Crystal Geyser  
Contact: Maggie Pyles  
Address: 1233 E. California Avenue  
Bakersfield, CA 93312  
Phone Number: 661-809-6916

## Your ERISA Rights

As a participant in the Crystal Geyser benefit plans, you are entitled to certain rights and protections under the Employee Retirement Income Security Act of 1974 (ERISA), as amended. ERISA provides that all plan participants shall be entitled to receive information about their plan and benefits, continue group health plan coverage, and enforce their rights. ERISA also requires that plan fiduciaries act in a prudent manner.

## Receive Information About Your Plan and Benefits

You are entitled to:

- Examine, without charge, at the plan administrator's office, all plan documents—including pertinent insurance contracts, trust agreements, and a copy of the latest annual report (Form 5500 Series) filed by the plan with the U.S. Department of Labor and available at the Public Disclosure Room of the Employee Benefits Security Administration;
- Obtain, upon written request to the plan's administrator, copies of documents governing the operation of the plan, including insurance contracts and copies of the latest annual report (Form 5500 Series), and updated summary plan description. The administrator may make a reasonable charge for the copies.
- Receive a summary report of the plan's annual financial report. The plan administrator is required by law to furnish each participant with a copy of this Summary Annual Report.

## Continued Group Health Plan Coverage

You are entitled to:

- Continued health care coverage for yourself, spouse,

or dependents if there is a loss of coverage under the plan as a result of a qualifying event. You or your dependents may have to pay for such coverage. Review this summary plan description governing the plan on the rules governing your COBRA continuation coverage rights.

- Reduce or eliminate exclusionary periods of coverage for pre-existing conditions under your group health plan, if you have credible coverage from another plan. You should be provided a certificate of credible coverage, free of charge, from your group health plan or health insurance issuer when:
  - You lose coverage under the plan;
  - You become entitled to elect COBRA continuation coverage;
  - You request it up to 24 months after losing coverage.

## Prudent Actions by Plan Fiduciaries

In addition to creating rights for plan participants, ERISA imposes duties upon the people who are responsible for the operation of the plans. The people who operate your plans are called "fiduciaries," and they have a duty to act prudently and in the interest of you and other plan participants and beneficiaries. No one, including your employer or any other person, may fire you or otherwise discriminate against you in any way to prevent you from obtaining a benefit or exercising your rights under ERISA.

## Enforce Your Rights

If your claim for a benefit is denied or ignored, in whole or in part, you have a right to:

- Know why this was done;
- Obtain copies of documents relating to the decision without charge; and
- Appeal any denial.

All of these actions must occur within certain time schedules.

Under ERISA, there are steps you can take to enforce your rights. For instance, you may file suit in a federal court if:

- You request a copy of plan documents or the latest annual report from the plan and do not receive them within 30 days, you may file suit in a federal court. In such a case, the court may require the plan administrator to provide the materials and pay you up to \$110 a day until you receive the materials, unless the materials were not sent because of reasons beyond the control of the administrator;
- You have followed all the procedures for filing and appealing a claim (as outlined earlier in this summary) and your claim for benefits is denied or ignored, in whole or in part. You may also file suit in a state court.
- You disagree with the plan's decision or lack thereof concerning the qualified status of a domestic relations order or a medical child support order; or
- The plan fiduciaries misuse the plan's money, or if you are discriminated against for asserting your rights. You may also seek assistance from the U.S. Department

of Labor.

The court will decide who should pay court costs and legal fees. If you are successful, the court may order the person you have sued to pay these costs and fees. If you lose, the court may order you to pay these costs and fees. This should occur if the court finds your claim frivolous.

## Assistance With Your Questions

If you have questions about how your plan works, contact the Human Resources Department. If you have any questions about this statement or your rights under ERISA, or if you need assistance in obtaining documents from the plan administrator, you should contact the nearest office listed on EBSA's website: <https://www.dol.gov/agencies/ebsa/about-ebsa/about-us/regional-offices>.

Or you may write to the: Division of Technical Assistance and Inquiries Employee Benefits Security Administration U.S. Department of Labor 200 Constitution Avenue, NW Washington, DC 20210

You may also obtain certain publications about your rights and responsibilities under ERISA by calling the Employee and Employer Hotline of the Employee Benefits Security Administration at: 866-444-3272. You may also visit the EBSA's web site on the Internet at: <https://www.dol.gov/agencies/ebsa>.

## Continuation Coverage Rights Under COBRA

### Introduction

You are receiving this notice because you have recently become covered under a group health plan (the Plan). This notice contains important information about your right to COBRA continuation coverage, which is a temporary extension of coverage under the Plan. This notice generally explains COBRA continuation coverage, when it may become available to you and your family, and what you need to do to protect the right to receive it.

The right to COBRA continuation coverage was created by a federal law, the Consolidated Omnibus Budget Reconciliation Act of 1985 (COBRA). COBRA continuation coverage can become available to you when you would otherwise lose your group health coverage.

It can also become available to other members of your family who are covered under the Plan when they would otherwise lose their group health coverage. For additional information about your rights and obligations under the Plan and under federal law, you should review the Plan's Summary Plan Description or contact the Plan Administrator.

You may have other options available to you when you lose group health coverage. For example, you may be eligible to buy an individual plan through the Health Insurance Marketplace ([www.healthcare.gov](http://www.healthcare.gov)). By enrolling in coverage through the Marketplace, you may qualify for lower costs on your monthly premiums and lower out-of-pocket costs. Additionally, you may qualify for a 30-day special enrollment period for another group health plan for which you are eligible (such as a spouse's plan), even if that plan generally doesn't accept late enrollees.

### What Is COBRA Continuation Coverage?

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COBRA continuation coverage is a continuation of Plan coverage when coverage would otherwise end because of a life event known as a "qualifying event." Specific qualifying events are listed later in this notice. After a qualifying event, COBRA continuation coverage must be offered to each person who is a "qualified beneficiary." You, your spouse, and your dependent children could become qualified beneficiaries if coverage under the Plan is lost because of the qualifying event. Under the Plan, qualified beneficiaries who elect COBRA continuation coverage must pay for COBRA continuation coverage.

If you are an employee, you will become a qualified beneficiary if you lose your coverage under the Plan because either one of the following qualifying events happens:

- Your hours of employment are reduced, or
- Your employment ends for any reason other than your gross misconduct.

If you are the spouse of an employee, you will become a qualified beneficiary if you lose your coverage under the Plan because any of the following qualifying events happens:

- Your spouse dies;
- Your spouse's hours of employment are reduced;
- Your spouse's employment ends for any reason other than his or her gross misconduct;
- Your spouse becomes entitled to Medicare benefits (under Part A, Part B, or both); or
- You become divorced or legally separated from your spouse.

Your dependent children will become qualified beneficiaries if they lose coverage under the Plan because any of the following qualifying events happen:

- The parent-employee dies;
- The parent-employee's hours of employment are reduced;
- The parent-employee's employment ends for any reason other than his or her gross misconduct;
- The parent-employee becomes entitled to Medicare benefits (Part A, Part B, or both);
- The parents become divorced or legally separated; or
- The child stops being eligible for coverage under the plan as a "dependent child."

Sometimes, filing a proceeding in bankruptcy under title 11 of the United States Code can be a qualifying event. If a proceeding in bankruptcy is filed with respect to Crystal Geyser, and that bankruptcy results in the loss of coverage of any retired employee covered under the Plan, the retired employee will become a qualified beneficiary. The retired employee's spouse, surviving spouse, and dependent children will also become qualified beneficiaries if bankruptcy results in the loss of their coverage under the Plan.

## When Is COBRA Coverage Available?

The Plan will offer COBRA continuation coverage to qualified beneficiaries only after the Plan Administrator has been notified that a qualifying event has occurred. When the qualifying event is the end of employment or reduction of hours of employment, death of the employee, or the employee's becoming entitled to Medicare benefits (under Part A, Part B, or both), the employer must notify the Plan Administrator of the qualifying event.

## You Must Give Notice of Some Qualifying Events

For the other qualifying events (divorce or legal separation of the employee and spouse or a dependent child's losing eligibility or coverage as a dependent child), you must notify the Plan Administrator within 60 days after the qualifying event occurs. You must provide this notice to: Crystal Geyser Human Resources or COBRA Administrator.

## How Is COBRA Coverage Provided?

Once the Plan Administrator receives notice that a qualifying event has occurred, COBRA continuation coverage will be offered to each of the qualified beneficiaries. Each qualified beneficiary will have an independent right to elect COBRA continuation coverage. Covered employees may elect COBRA continuation coverage on behalf of their spouses, and parents may elect COBRA continuation coverage on behalf of their children. Any qualified beneficiary who does not elect COBRA within the 60-day election period specified in the election notice will lose his or her right to elect COBRA.

COBRA continuation coverage is a temporary continuation of coverage that generally lasts for 18 months due to employment termination or reduction of hours of work. When the qualifying event is the death of the employee, the employee's becoming entitled to Medicare benefits (under Part A, Part B, or both), your divorce or legal separation, or a dependent child's losing eligibility as a dependent child, COBRA continuation coverage lasts for up to a total of 36 months. When the qualifying event is the end of employment or reduction of the employee's hours of employment, and the employee became entitled to Medicare benefits less than 18 months before the qualifying event, COBRA continuation coverage for qualified beneficiaries other than the employee lasts until 36 months after the date of Medicare entitlement. For example, if a covered employee becomes entitled to Medicare 8 months before the date on which his employment terminates, COBRA continuation coverage for his spouse and children can last up to 36 months after the date of Medicare entitlement, which is equal to 28 months after the date of the qualifying event (36 months minus 8 months). Otherwise, when the qualifying event is the end of employment or reduction of the employee's hours of employment, COBRA continuation coverage generally lasts for only up to a total of 18 months. There are two ways in which this 18-month period of COBRA continuation coverage can be extended.

## Continuation Coverage Rights Under COBRA

### Disability Extension of 18-Month Period of Continuation Coverage

If you or anyone in your family covered under the Plan is determined by the Social Security Administration to be disabled and you notify the Plan Administrator in a timely fashion, you and your entire family may be entitled

to receive up to an additional 11 months of COBRA continuation coverage, for a total maximum of 29 months. The disability would have to have started at some time before the 60th day of COBRA continuation coverage and must last at least until the end of the 18-month period of continuation coverage.

The disability extension is available only if you notify the Plan Administrator in writing of the Social Security Administration's determination of disability within 60 days after the latest of the date of the Social Security Administration's disability determination; the date of the covered employee's termination of employment or reduction in hours; and the date on which the qualified beneficiary loses (or would lose) coverage under the terms of the Plan as a result of the covered employee's termination or reduction in hours.

You must also provide this notice within 18 months after the covered employee's termination or reduction in hours in order to be entitled to this extension. You must provide the notice by contacting Maggie Pyles at 661-209-6916.

### Second Qualifying Event Extension of 18-Month Period of Continuation Coverage

If your family experiences another qualifying event while receiving 18 months of COBRA continuation coverage, the spouse and dependent children in your family can get up to 18 additional months of COBRA continuation coverage, for a maximum of 36 months, if notice of the second qualifying event is properly given to the Plan. This extension may be available to the spouse and any dependent children receiving continuation coverage if the employee or former employee dies, becomes entitled to Medicare benefits (under Part A, Part B, or both), or gets divorced or legally separated, or if the dependent child stops being eligible under the Plan as a dependent child, but only if the event would have caused the spouse or dependent child to lose coverage under the Plan had the first qualifying event not occurred.

### Other Coverage Options

Instead of enrolling in COBRA continuation coverage, there may be other coverage options for you and your family through the Health Insurance Marketplace, Medicaid, or other group health plan coverage options (such as a spouse's plan) through what is called a "special enrollment period." Some of these options may cost less than COBRA continuation coverage. You can learn more about many of these options at [www.healthcare.gov](http://www.healthcare.gov).

### Can I Enroll in Medicare Instead of COBRA Continuation Coverage After My Group Health Plan Coverage Ends?

In general, if you don't enroll in Medicare Part A or B when you are first eligible because you are still employed, after the Medicare initial enrollment period, you have an 8-month special enrollment period to sign up for Medicare Part A or B, beginning on the earlier of:

- The month after your employment ends; or
- The month after group health plan coverage based on current employment ends.

If you don't enroll in Medicare and elect COBRA continuation coverage instead, you may have to pay a Part B late enrollment penalty and you may have a gap in coverage if you decide you want Part B later. If you elect

# Legal Notices

COBRA continuation coverage and later enroll in Medicare Part A or B before the COBRA continuation coverage ends, the Plan may terminate your continuation coverage. However, if Medicare Part A or B is effective on or before the date of the COBRA election, COBRA coverage may not be discontinued on account of Medicare entitlement, even if you enroll in the other part of Medicare after the date of the election of COBRA coverage.

If you are enrolled in both COBRA continuation coverage and Medicare, Medicare will generally pay first (primary payer) and COBRA continuation coverage will pay second. Certain plans may pay as if secondary to Medicare, even if you are not enrolled in Medicare. For more information visit <https://www.medicare.gov/medicare-and-you>.

## If You Have Questions

Questions concerning your Plan or your COBRA continuation coverage rights should be addressed to the contact or contacts identified below. For more information about your rights under ERISA, including COBRA, the Health Insurance Portability and Accountability Act (HIPAA), and other laws affecting group health plans, contact the nearest Regional or District Office of the U.S. Department of Labor's Employee Benefits Security Administration (EBSA) in your area or visit the EBSA website at <https://www.dol.gov/agencies/ebsa>. (Addresses and phone numbers of Regional and District EBSA Offices are available through EBSA's website.)

## Keep Your Plan Informed of Address Changes

In order to protect your family's rights, you should keep the Plan Administrator informed of any changes in the addresses of family members. You should also keep a copy, for your records, of any notices you send to the Plan Administrator.

## Plan Contact Information

For further information regarding the plan and COBRA continuation, please contact:

Crystal Geyser Water Company, Human Resources Office,  
1233 E. California Avenue, Bakersfield, CA 93312  
661-809-6916.

## Summaries of Benefits and Coverage (SBCs)

As required by the Affordable Care Act, Summaries of Benefits and Coverage (SBCs) are available on the Crystal Geyser website. If you would like a paper copy of the SBCs (free of charge), you may also call Crystal Geyser benefits department at 661-809-6916.

Crystal Geyser is required to make SBCs available that summarize important information about health benefit plan options in a standard format, to help you compare across plans and make an informed choice. The health benefits available to you provide important protection for you and your family and choosing a health benefit option is an important decision.

## Glossary

### Affordable Care Act and Patient Protection (ACA)

Also called Health Care Reform, the ACA requires health plans to comply with certain requirements. The ACA became law in March 2010. Since then, the ACA has required some changes to medical coverage—like covering

dependent children to age 26, no lifetime limits on medical benefits, reduced FSA contributions, covering preventive care without cost-sharing, etc, among other requirements.

### Brand Name Drug

The original manufacturer's version of a particular drug. Because the research and development costs that went into developing these drugs are reflected in the price, brand name drugs cost more than generic drugs.

### Coinurance

A percentage of costs you pay "out-of-pocket" for covered expenses after you meet the deductible.

### Copayment (Copay)

A fee you have to pay "out-of-pocket" for certain services, such as a doctor's office visit or prescription drug.

### Deductible

The amount you pay "out-of-pocket" before the health plan will start to pay its share of covered expenses.

### Employer Contribution

Each month, the company provides you with an amount of money that you can apply toward the cost of your health care premiums. The amount of the employer contribution depends on who you cover. You can see the amount you'll receive when you enroll. If you're enrolling as a new hire, the employer contribution amount will be prorated based on your date of hire.

### Generic Drug

Lower-cost alternative to a brand name drug that has the same active ingredients and works the same way.

### High-Deductible Health Plan (HDHP)

High-deductible health plans (HDHPs) are health insurance plans with lower premiums and higher deductibles than traditional health plans. Only those enrolled in an HDHP are eligible to open and contribute tax-free to a health savings account (HSA).

### Health Savings Account (HSA)

A health savings account (HSA) is a portable savings account that allows you to set aside money for health care expenses on a tax-free basis. You must be enrolled in a high-deductible health plan in order to open an HSA. An HSA rolls over from year to year, pays interest, can be invested, and is owned by you—even if you leave the company.

### Out-of-Pocket Maximum

The most you pay each year "out-of-pocket" for covered expenses. Once you've reached the out-of-pocket maximum, the health plan pays 100% for covered expenses.

### Plan Year

The year for which the benefits you choose during Annual Enrollment remain in effect. If you're a new employee, your benefits remain in effect for the remainder of the plan year in which you enroll, and you enroll for the next plan year during the next Annual Enrollment.

### Preventive Care

Health care services you receive when you are not sick or

injured—so that you will stay healthy. These include annual checkups, gender- and age-appropriate health screenings, well-baby care, and immunizations recommended by the American Medical Association.

### Premium Assistance Under Medicaid and the Children's Health Insurance Program (CHIP)

If you or your children are eligible for Medicaid or CHIP and you're eligible for health coverage from your employer, your state may have a premium assistance program that can help pay for coverage, using funds from their Medicaid or CHIP programs. If you or your children aren't eligible for Medicaid or CHIP, you won't be eligible for these premium assistance programs but you may be able to buy individual insurance coverage through the Health Insurance Marketplace. For more information, visit [www.healthcare.gov](http://www.healthcare.gov).

If you or your dependents are already enrolled in Medicaid or CHIP and you live in a State listed below, contact your State Medicaid or CHIP office to find out if premium assistance is available.

If you or your dependents are NOT currently enrolled in Medicaid or CHIP, and you think you or any of your dependents might be eligible for either of these programs, contact your State Medicaid or CHIP office or dial 1-877-KIDS NOW or [www.insurekidsnow.gov](http://www.insurekidsnow.gov) to find out how to apply. If you qualify, ask your state if it has a program that might help you pay the premiums for an employer-sponsored plan.

If you or your dependents are eligible for premium assistance under Medicaid or CHIP, as well as eligible under your employer plan, your employer must allow you to enroll in your employer plan if you aren't already enrolled. This is called a "special enrollment" opportunity, and you must request coverage within 60 days of being determined eligible for premium assistance. If you have questions about enrolling in your employer plan, contact the Department of Labor at [www.askebsa.dol.gov](http://www.askebsa.dol.gov) or call 1-866-444-EBSA (3272).

If you live in one of the following states, you may be eligible for assistance paying your employer health plan premiums. The following list of states is current as of March 17, 2025. Contact your State for more information on eligibility –

#### ALABAMA – Medicaid

Website: <http://myalhipp.com>  
Phone: 1-855-692-5447

#### ALASKA – Medicaid

The AK Health Insurance Premium Payment Program  
Website: <http://myakhipp.com>  
Phone: 1-866-251-4861  
Email: [CustomerService@MyAKHIPP.com](mailto:CustomerService@MyAKHIPP.com)  
Medicaid Eligibility: <https://health.alaska.gov/dpa/Pages/default.aspx>

#### ARKANSAS – Medicaid

Website: <http://myarhipp.com>  
Phone: 1-855-MyARHIPP (855-692-7447)

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CALIFORNIA – Medicaid  
Health Insurance Premium Payment (HIPP) Program  
Website: <http://dhcs.ca.gov/hipp>  
Phone: 916-445-8322  
Fax: 916-440-5676  
Email: [hipp@dhcs.ca.gov](mailto:hipp@dhcs.ca.gov)

COLORADO – Health First Colorado (Colorado's Medicaid Program) & Child Health Plan Plus (CHP+)  
Health First Colorado Website: <https://www.healthfirstcolorado.com/>  
Health First Colorado Member Contact Center:  
1-800-221-3943/State Relay 711  
CHP+: <https://hcpf.colorado.gov/child-health-plan-plus>  
CHP+ Customer Service: 1-800-359-1991/State Relay 711  
Health Insurance Buy-In Program (HIBI): <https://www.mycohibi.com/>  
HIBI Customer Service: 1-855-692-6442

FLORIDA – Medicaid  
Website: <https://www.flmedicaidptlrecovery.com/>  
[flmedicaidptlrecovery.com/hipp/index.html](http://flmedicaidptlrecovery.com/hipp/index.html)  
Phone: 1-877-357-3268

GEORGIA – Medicaid  
GA HIPP Website: <https://medicaid.georgia.gov/health-insurance-premium-payment-program-hipp>  
Phone: 678-564-1162, Press 1  
GA CHIPRA Website: <https://medicaid.georgia.gov/programs/third-party-liability/childrens-health-insurance-program-reauthorization-act-2009-chipra>  
Phone: 678-564-1162, Press 2

INDIANA – Medicaid  
Health Insurance Premium Payment Program  
All other Medicaid  
Website: <https://www.in.gov/medicaid/>  
<http://www.in.gov/fssa/dfr/>  
Family and Social Services Administration  
Phone: 1-800-403-0864  
Member Services Phone: 1-800-457-4584

IOWA – Medicaid and CHIP (Hawki)  
Medicaid Website:  
<https://hhs.iowa.gov/programs/welcome-iowa-medicaid>  
Medicaid Phone: 1-800-338-8366  
Hawki Website:  
<https://hhs.iowa.gov/programs/welcome-iowa-medicaid/iowa-health-link/hawki>  
Hawki Phone: 1-800-257-8563  
HIPP Website: <https://hhs.iowa.gov/programs/welcome-iowa-medicaid/fee-service/hipp>  
HIPP Phone: 1-888-346-9562

KANSAS – Medicaid  
Website: <https://www.kancare.ks.gov/>  
Phone: 1-800-792-4884  
HIPP Phone: 1-800-967-4660

KENTUCKY – Medicaid  
Kentucky Integrated Health Insurance Premium Payment Program (KI-HIPP) Website:  
<https://chfs.ky.gov/agencies/dms/member/Pages/kihipp.aspx>  
Phone: 1-855-459-6328  
Email: [KIHIPPP.PROGRAM@ky.gov](mailto:KIHIPPP.PROGRAM@ky.gov)

KCHIP Website: <https://kynect.ky.gov>  
Phone: 1-877-524-4718  
Kentucky Medicaid Website: <https://chfs.ky.gov/agencies/dms>

LOUISIANA – Medicaid  
Website: [www.medicaid.la.gov](http://www.medicaid.la.gov) or [www.ldh.la.gov/lahipp](http://www.ldh.la.gov/lahipp)  
Phone: 1-888-342-6207 (Medicaid hotline) or 1-855-618-5488 (LaHIPP)

MAINE – Medicaid  
Enrollment Website: [https://www.mymaineconnection.gov/benefits/s/?language=en\\_US](https://www.mymaineconnection.gov/benefits/s/?language=en_US)  
Phone: 1-800-442-6003  
TTY: Maine relay 711  
Private Health Insurance Premium Webpage:  
<https://www.maine.gov/dhhs/ofi/applications-forms>  
Phone: 1-800-977-6740  
TTY: Maine relay 711

MASSACHUSETTS – Medicaid and CHIP  
Website: <https://www.mass.gov/masshealth/pa>  
Phone: 1-800-862-4840  
TTY: 711  
Email: [masspremessaging@accenture.com](mailto:masspremessaging@accenture.com)

MINNESOTA – Medicaid  
Website:  
<https://mn.gov/dhs/health-care-coverage/>  
Phone: 1-800-657-3672

MISSOURI – Medicaid  
Website: <http://www.dss.mo.gov/mhd/participants/pages/hipp.htm>  
Phone: 573-751-2005

MONTANA – Medicaid  
Website: <http://dphhs.mt.gov/MontanaHealthcarePrograms/HIPP>  
Phone: 1-800-694-3084  
Email: [HHSHIPProgram@mmt.gov](mailto:HHSHIPProgram@mmt.gov)

NEBRASKA – Medicaid  
Website: <http://www.ACCESSNebraska.ne.gov>  
Phone: 1-855-632-7633  
Lincoln: 402-473-7000  
Omaha: 402-595-1178

NEVADA – Medicaid  
Medicaid Website: <http://dhcfp.nv.gov>  
Medicaid Phone: 1-800-992-0900

NEW HAMPSHIRE – Medicaid  
Website: <https://www.dhhs.nh.gov/programs-services/medicaid/health-insurance-premium-program>  
Phone: 603-271-5218  
Toll free number for the HIPP program: 1-800-852-3345, ext. 15218  
Email: [DHHS.ThirdPartyLiabi@dhhs.nh.gov](mailto:DHHS.ThirdPartyLiabi@dhhs.nh.gov)

NEW JERSEY – Medicaid and CHIP  
Medicaid Website: <http://www.state.nj.us/humanservices/dmhs/clients/medicaid/>  
Phone: 1-800-356-1561  
CHIP Premium Assistance Phone: 609-631-2392  
CHIP Website: <http://www.njfamilycare.org/index.html>

CHIP Phone: 1-800-701-0710 (TTY: 711)

NEW YORK – Medicaid  
Website: [https://www.health.ny.gov/health\\_care/medicaid/](https://www.health.ny.gov/health_care/medicaid/)  
Phone: 1-800-541-2831  
NORTH CAROLINA – Medicaid  
Website: <https://medicaid.ncdhs.gov/>  
Phone: 919-855-4100

NORTH DAKOTA – Medicaid  
Website: <https://www.hhs.nd.gov/healthcare>  
Phone: 1-844-854-4825

OKLAHOMA – Medicaid and CHIP  
Website: <http://www.insureoklahoma.org>  
Phone: 1-888-365-3742

OREGON – Medicaid and CHIP  
Website: <http://healthcare.oregon.gov/Pages/index.aspx>  
Phone: 1-800-699-9075

PENNSYLVANIA – Medicaid and CHIP  
Website: <https://www.pa.gov/en/services/dhs/apply-for-medicaid-health-insurance-premium-payment-program-hipp.html>  
Phone: 1-800-692-7462  
CHIP Website: <https://www.dhs.pa.gov/CHIP/Pages/CHIP.aspx>  
CHIP Phone: 1-800-986-KIDS (5437)

RHODE ISLAND – Medicaid and CHIP  
Website: <http://www.eohhs.ri.gov/>  
Phone: 1-855-697-4347, or 401-462-0311 (Direct Rite Share Line)

SOUTH CAROLINA – Medicaid  
Website: <https://www.scdhhs.gov>  
Phone: 1-888-549-0820

SOUTH DAKOTA - Medicaid  
Website: <http://dss.sd.gov>  
Phone: 1-888-828-0059

TEXAS – Medicaid  
Website: <https://www.hhs.texas.gov/services/financial/health-insurance-premium-payment-hipp-program>  
Phone: 1-800-440-0493

UTAH – Medicaid and CHIP  
Utah's Premium Partnership for Health Insurance (UPP)  
Website: <https://medicaid.utah.gov/upp/>  
Email: [upp@utah.gov](mailto:upp@utah.gov)  
Phone: 1-888-222-2542  
Adult Expansion Website: <https://medicaid.utah.gov/expansion/>  
Utah Medicaid Buyout Program Website: <https://medicaid.utah.gov/buyout-program/>  
CHIP Website: <https://chip.utah.gov/>

VERMONT– Medicaid  
Website: <https://dvha.vermont.gov/members/medicaid/hipp-program>  
Phone: 1-800-250-8427

VIRGINIA – Medicaid and CHIP  
Website: <https://coverva.dmas.virginia.gov/learn/premium->

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assistance/famis-select and <https://coverva.dmas.virginia.gov/learn/premium-assistance/health-insurance-premium-payment-hipp-programs>  
Medicaid/CHIP Phone: 1-800-432-5924

WISCONSIN – Medicaid and CHIP  
Website: <https://www.dhs.wisconsin.gov/badgercareplus/p-10095.htm>  
Phone: 1-800-362-3002

WYOMING – Medicaid  
Website: <https://health.wyo.gov/healthcarefin/medicaid/programs-and-eligibility/>  
Phone: 1-800-251-1269

To see if any other states have added a premium assistance program since March 17, 2025, or for more information on special enrollment rights, contact either:

U.S. Department of Labor  
Employee Benefits Security Administration  
[www.dol.gov/agencies/ebsa](http://www.dol.gov/agencies/ebsa)  
1-866-444-EBSA (3272)

U.S. Department of Health and Human Services  
Centers for Medicare & Medicaid Services  
[www.cms.hhs.gov](http://www.cms.hhs.gov)  
1-877-267-2323, Menu Option 4, Ext. 61565



Crystal Geyser reserves the right to modify, amend, suspend or terminate any plan, in whole or in part, at any time. The information in this guide is presented for illustrative purposes and is based on information provided by the employer. The text contained in this guide was taken from various summary plan descriptions and benefit information. While every effort was taken to accurately report your benefits, discrepancies or errors are always possible. In case of discrepancy between the guide and the actual plan documents, the actual plan documents will prevail. If you have any questions about your guide, contact Human Resources.